Report of Findings

# Introduction

NCODA is a grassroots, not-for-profit organization, founded to strengthen oncology organizations with medically integrated pharmacy (MIP) dispensing services. NCODA’s accreditation program is committed to empowering medically integrated pharmacies servicing oncology patients to deliver the highest level of performance that brings sustainability and value for all stakeholders. The program, based on compliance with the ASCO/NCODA Patient-Centered Standards for Medically Integrated Dispensing, focuses on enhanced patient care and quality of services.

This report contains self-study and onsite survey findings and the final accreditation decision for Revere Health.

# Accreditation Team

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| --- | --- | --- |
| Name | Organization | Role |
| Elizabeth BellDirector of Medically Integrated Pharmacy Accreditation | NCODA | Review Team Member |
| Yenifer DiloneAssistant Manager of Medically Integrated Pharmacy Accreditation | NCODA | Lead Reviewer |
| Karrie McCowan, CPhT | RBS | Onsite Surveyor |

# Self-Study Review

# The self-study concluded on September 30, 2024 with 96.3% compliance.

# Onsite Survey

# The onsite survey was conducted on October 15, 2024 and included a pharmacy tour and review of patient records and employee files.

# Conclusions and Recommendations

**Final Score: 98.2%**

A summary of findings including noncompliant standards/sub-standards and best practice recommendations can be found in Appendix A. A corrective action plan is not required, but noncompliance and recommendations should be addressed to ensure a successful reaccreditation process.

The accreditation team recommends **Full Accreditation**.

Accreditation date: 10/18/2024

Expiration date: 10/17/2027

# Appendix A: Summary of Findings

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| **Standard**  |  | **Status** | **Issue** | **Recommendation** |
| Multiple  | Patient record documentation | Fully Compliant |  | MIP had difficulty locating required documentation, as information was documented in different notes/locations across patient records. Recommendations:* Ensure all staff are utilizing the same templates for initial patient assessment, 7-day follow-up, refill assessment and all other clinical requirements to ensure consistency of location and completeness of patient records.
* Retrain appropriate staff members to ensure documentation is completed and location of documentation is consistent across all patient records.
* Conduct quarterly audits to ensure initial patient assessment, 7-day follow-up, refill assessment and all other clinical requirements are documented per the requirements and in a consistent location.
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