

ACO Realizing Equity, Access, and Community Health (REACH) Model

PY 2023 Annual Quality Performance Report

Table 1: Quality Performance Results - Summary Information

Reporting Period: 01/01/2023-12/31/2023

ACO ID: D0042

ACO Type: Standard

[Table of Contents](#)

Table 1. Summary Information											
Measure	Measure Name	Measure Score	Points Earned	Points Possible	Total Points	Initial Quality Score (0-100%) ¹	CI/SEP Gateway Multiplier ^{2,3}	HEDR Adjustment (Percentage Points)	Total Quality Score (0-100%)	Quality Withhold Earned Back (0-2% of the financial benchmark)	HPP Bonus ^{2,4}
ACR	Risk-Standardized, All-Condition Readmission (a lower [↓] score indicates better performance)	13.88	10.000	10	38.125	95.313%	1.0	10.00	100.000%	2.000%	Yes
UAMCC	Risk-Standardized, All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions (per 100 person-years) (a lower [↓] score indicates better performance)	26.20	10.000	10							
TFU	Timely Follow-Up After Acute Exacerbations of Chronic Conditions (a higher [↑] score indicates better performance)	73.53	9.250	10							
CAHPS	Consumer Assessment of Healthcare Research and Quality ⁵ (a higher [↑] score indicates better performance)	0.89	8.875	10							

Table 4. CAHPS: Weighted Patient Mix Adjusted Linearized Mean SSM Results

SSM	SSM Score	Mean SSM Score (across all ACOs of same type)	Prior Year SSM Score	SSM Percentile Rank	Highest Benchmark Threshold Met	Points Earned	Points Possible
Getting Timely Appointments, Care, and Information	85.29	81.52	85.43	77.6	80th	9.250	10
How Well Providers Communicate	93.97	93.48	93.90	58.6	90th	10.000	10
Care Coordination	85.17	84.99	85.81	48.3	80th	9.250	10
Shared Decision-Making	64.45	63.03	64.56	65.5	70th	8.500	10
Patient Rating of Provider	92.05	92.14	91.60	44.0	90th	10.000	10
Courteous and Helpful Office Staff	94.37	91.38	92.79	93.1	90th	10.000	10
Health Promotion and Education	60.15	63.57	56.68	19.0	40th	6.250	10
Stewardship of Patient Resources	26.73	25.48	27.32	58.6	60th	7.750	10
Totals						71.000	80

CAHPS Composite Score: